



**SYSTEM THREE RESINS, INC.**  
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Helping You Put It All Together

October 26, 2012

Monique Fell  
Premier Emergency Water Removal  
106 Pike Street NE  
Auburn, WA 98002

Dear Monique:

Thank you very much for your services. Our business flooded a few weeks ago and your crew responded timely and professionally. I called at 6am and your crew arrived at 7:10. They looked at the scope of the work and called in additional trucks to aid in the water extraction. Three days later our space was available to the tenant improvement contractors to put everything back together.

I would especially like to compliment Ryan Glatt, Project Manager. He took charge and brought in enough man-power to get our offices cleared and get the drying done.

Feel free to use us as a reference; I've given your contact information out to a handful of people already. You can contact me at [brett@systemthree.com](mailto:brett@systemthree.com)

Thanks again,

Brett Cowman  
VP/COO  
System Three Resins, Inc.